READ ME

The Walt Disney World Explorer
For Windows 3.1 and Windows 95

Welcome to *The Walt Disney World Explorer* "Read Me". This file contains installation and uninstallation instructions, configuration requirements, and tips when using *The Walt Disney World Explorer* CD-ROM.

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HOW TO INSTALL *The Walt Disney World Explorer* ON YOUR COMPUTER
Installing the Walt Disney World Explorer
Windows 3.1x
1.   Start Windows. If Windows is already running, exit any other currently active programs, including screen savers and virus protection programs, as they could interfere with installation. Please note: You must have less than forty program groups to complete the installation of any Windows program.
2.   Remove the CD-ROM from its protective case and place it in your computer's CD-ROM drive. Use a disc caddy if your CD-ROM drive requires one.
3.   From Program Manager, click on the **File** menu and select **Run**.
4.   In the command line box that appears, type: D:SETUP (if your CD-ROM drive is not designated by the letter "D", enter the appropriate letter) and then click on **OK**.
5.   Follow the on-screen instructions. If your system does not already have Win32s installed, *The Walt Disney World Explorer* installation program will install Win32s and then restart the system. After the system restarts, Program Manager will appear briefly and then the installation process will continue automatically. Do not interrupt this process and do not use the mouse or the keyboard until the next dialog box prompt. Then continue following the on-screen instructions. When you are prompted to select an installation method, choose **Normal** to insure that your system will run the program with the best possible performance or choose **Minimum** to take up less disk space on your hard drive.
6.   When the installation is complete, new icons for *The Walt Disney World Explorer*, **Uninstall *The Walt Disney World Explorer*,** and **Read Me** will appear in the Disney Interactive program group. If you have other Disney Interactive software already installed on your computer, the new icons will be placed in the existing Disney Interactive program group. To read the latest information regarding setting up the program, double-click on **Read Me**. After reviewing the file, close it by clicking on the **File** menu and selecting **Exit**.

Additional Windows 3.1 installation notes:
Win32 S
The Walt Disney World Explorer uses a software extension to Windows called "Win32s". In order for this extension to work properly, you will need to run with virtual memory turned on. If you receive a message during installation that says to turn on virtual memory, follow the steps below.
Warning: If you have not created a Swapfile before or if you have a compressed drive, please refer to your Windows user's manual.
1.   In the Windows Program Manager, open the "Main" program group and double-click the icon labeled "Control Panel".

2. Once the Control Panel opens, double-click the icon labeled "Enhanced".
3. Click the "Virtual Memory" button. This will display your current virtual memory settings.
4. Click the "Change" button. The defaults that appear in the expanded dialog are most likely fine as is.
5. Click "OK". Then choose "Yes" to restart Windows. Your virtual memory is now turned on.

If Win32s is not installed correctly, check the following:
* If you are having video problems, check to see if you have a Video card with an S3 chipset.
* Some S3 based video cards are not compatible with Win32s. Certain cards may work properly if an updated driver is used when available. The generic drivers that ship with windows may work with certain video cards.
* Make sure that the following line appears in your system.ini file, under the [386Enh] section: device=*vmcpd
* If your are running SHARE.EXE, make sure it is enabled in AUTOEXEC.BAT. If you are using the VSHARE.386 on your windows system, make sure the following line appears in your system.ini file, under the [386Enh] heading:
   Device=VSHARE.386
   NOTE: Version 3.11.0.402 of VSHARE.386 is the one that is compatible with all versions of Windows 3.1X (3.1, 3.11, WFW 3.1 and WFW 3.11).

Video Drivers and WinG

Microsoft has determined that certain versions of some video drivers contain flaws that do not allow WinG, Microsoft's high performance video library, to be used. If your machine has one of these drivers, *The Walt Disney World Explorer* can still run, but its performance will not be optimal. Check the list below to see if your video driver is affected. In general, more recent versions of these drivers correct the problems mentioned. In addition, you may be able to sidestep the problem by using the standard SVGA driver (svga256.drv) supplied with Windows, though possibly with a decrease in performance.

Note: Some of these video driver problems will show up during setup when the setup program attempts to profile the video display. If this occurs, the setup process will still complete successfully.
* Early drivers for Diamond Viper cards included a "Power Palette" option that is no longer supported by Diamond. Diamond recommends that you upgrade your drivers if you have this option. WinG may be slower when Power Palette is enabled.
* IBM no longer supports the IBM ThinkPad 720c. There are some problems using WinG with the ThinkPad 720c display drivers.
* Cirrus drivers before version 1.43 have many known bugs that have been fixed in the more recent drivers. Be sure to upgrade your driver if you are still running with a version earlier than 1.43.
* Some ATI drivers offer a "Crystal Fonts" option. Turning Crystal Fonts on in 8-bit mode sets up a nonpalletized driver that can slow WinG significantly. Turning Crystal Fonts off may alleviate this problem.
* The ATI mach8 Radical drivers cause a number of problems in both WinG and in Windows with some versions of the ATI chipset. Contact ATI, or try running the svga256.drv driver that is shipped with Windows.
* The ATI VGA Wonder drivers (W31-*.drv) will crash in the profiler. To avoid this problem, run the svga256.drv driver that is shipped with Windows.
* Many Miro Crystal drivers have problems crashing during profiling. To try and avoid this problem, run the svga256.drv driver that is shipped with Windows.
* Early ATI Mach 32 PCI cards have a hardware timing problem and will hang while performing certain graphic operations. Contact ATI for additional information.
* WinG is incompatible with the #9GXE "TurboCopy" mode. Use the #9 control panel to disable TurboCopy. (It is off by default.)

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*   The Orchid mmtllo.drv driver for the Prodesigner IIs have a problem that greatly reduces WinG's speed. Use the standard Tseng ET4000 drivers instead of the mmtllo drivers.

Windows 95

1.   Start Windows. If Windows is already running, exit any other currently active programs, including screen savers and virus protection programs, as they could interfere with installation.
2.   Remove the CD-ROM from its protective case and place it in your computer's CD-ROM drive. Use a disc caddy if your CD-ROM drive requires one. If the introduction screen appears, click on **Install** and follow the on-screen instructions. If the introduction screen does not appear, continue as follows:
3.   From the Taskbar, click on **Start** and point to **Settings**; from the settings submenu, click on **Control Panel**.
4.   In the Control Panel window, double-click on the **Add/Remove Programs** icon.
5.   From the Install/Uninstall tab, click on the **Install** button.
6.   When prompted to insert the CD-ROM in the CD-ROM drive, click on **Next**, then at the next prompt, click on **Finish** to begin the installation.
7.   Follow the on-screen instructions.
8.   When the installation is complete, new icons for *The Walt Disney World Explorer*, **Uninstall The Walt Disney World Explorer,** and **Read Me** will appear in the Disney Interactive folder. If you have other Disney Interactive software already installed on your computer, the new icons will be placed in the existing Disney Interactive folder. To read the latest information regarding setting up the program, double-click on **Read Me**. After reviewing the file, close it by clicking on the **File** menu and selecting **Exit**.

HOW TO REMOVE *The Walt Disney World Explorer* FROM YOUR COMPUTER

Windows 3.1 users:

To remove The Walt Disney World Explorer from your Windows 3.1 system, proceed as follows:

1.   From Program Manager, double-click on the **Disney Interactive** program group to open it.
2.   From the Disney Interactive program group, double-click on the icon labeled **Uninstall The Walt Disney World Explorer**.
3.   Follow the on-screen instructions. Using the **Uninstall The Walt Disney World Explorer** icon will remove all *The Walt Disney World Explorer* program files. Support files that may be needed by other programs installed on your system will not be removed.

Windows 95 users:

The Windows 95 version of *The Walt Disney World Explorer*, like all programs that were designed for Windows 95, can be removed by using the Windows 95 Add/Remove Programs icon. Using the Add/Remove Programs icon in Windows 95 will completely remove all *The Walt Disney World Explorer* program files and all references to the program in the program registry, without affecting the functionality of other programs installed on your system. Support files that may be needed by other programs installed on your system will not be removed.

To remove *The Walt Disney World Explorer* using Add/Remove Programs from the Control Panel, proceed as follows:

1.   Click on Start, point to Settings, and then click on Control Panel to open the Control

Panel window.

2.   Double-click on the Add/Remove Programs icon to open the Add/Remove Programs Properties sheet.

3.   From the list of programs, click on *The Walt Disney World Explorer* to select it, then click on the Add/Remove button. At the prompt, click on Yes to remove the program from your system.

<center>Or</center>

To remove *The Walt Disney World Explorer* using the Uninstall icon, proceed as follows:

1.   Click on Start Button on the taskbar to show the Start Menu.

2.   Select Programs, then Disney Interactive from the cascading sub-menus, then click on **Uninstall The Walt Disney World Explorer.**

3.   Follow the on-screen instructions. Using the **Uninstall The Walt Disney World Explorer** icon will remove all *The Walt Disney World Explorer* program files. Support files that may be needed by other programs installed on your system will not be removed.

HARDWARE AND SOFTWARE REQUIREMENTS FOR *The Walt Disney World Explorer*

The Walt Disney World Explorer requires the following hardware and software to run:
> Windows 3.1 or Windows 95
> 486-50Mhz or faster processor
> 8MB of RAM (16MB preferred)
> Double-Speed CD-ROM
> Windows compatible sound card
> Microsoft compatible Mouse
> 256-color VESA, PCI or other local bus video
> MS/PC DOS 3.1
> Hard Drive

NOTE: To install and run *The Walt Disney World Explorer* in NORMAL mode requires 27MB of free hard disk space. For MINIMAL installation, you need 14MB of free hard disk space. NORMAL installation is recommended for best performance. Please be aware that the installation procedure requires an additional 3 to 10 MB of free disk space on the hard drive to accommodate temporary installation files and swap file setup. If a memory error is displayed on your system during installation, increase the free space on your hard drive by moving or deleting files and then run the installation program again. After you complete the installation of *The Walt Disney World Explorer* and reboot, the additional hard drive space will once again be available.

TROUBLESHOOTING QUESTIONS/ANSWERS

If you're having problems running *The Walt Disney World Explorer* on your computer, read the following questions and answers and see if this information helps solve your problem(s).

General Troubleshooting

First, always verify that the CD is not smudged or scratched. Even a small smudge can cause your CD to experience problems that may lead to lockups or program errors. If you were previously able to run the Disney program, a smudge or scratch is a likely source of the problem. Clean the CD with a soft dry cloth. After cleaning the CD, try running the program again. If the error occurs after making a change to the configuration of the system (e.g., adding new hardware, updating drivers, installing another program), then the system change is a likely source of the problem. Refer to the manufacturer's instructions to verify that the proper installation procedure was used and note any incompatibility issue or system modifications listed in the documentation. Please mention all recent system changes when contacting Disney Interactive Customer Support.

Q. What can be done to insure that my system will run the program

with the best possible performance?

A.   There are several things that you can do to improve the performance of your system when running *The Walt Disney World Explorer:*

1. Verify that your system meets or exceeds the minimum system requirements of the program. If your system does not meet any one of the minimum requirements, the program will not run properly.
2. Verify that all external cables and connections are secure and that all power, setting, and option controls for your sound card and video card are set appropriately. Refer to your hardware documentation or consult your hardware manufacturer for additional information.
3. Verify that the latest version of your video card's proprietary driver, if available, is properly installed on your system.
4. Verify that the latest version of your sound card's proprietary driver, if available, is properly installed on your system.
5. Verify that your video display is set to a resolution of 640x480 pixels and a color depth of 256 colors.
6. Install the program by selecting the Normal method of installation instead of the Minimal method of installation. Although the Normal installation will take up more space on the hard drive, your system will be able to access the program files much faster.
7. Exit all other programs and applications when installing or running Disney programs. Also exit any active screen savers, utility programs, anti-virus programs, or shell programs to assure that the maximum amount of RAM is available for your system to run the program as quickly and smoothly as possible.

Q.   Why do I get an error message saying I need a newer version of a file?

A.   This error message occurs when there are two copies of the same file in different Windows directories and Windows tries to use the older file, looking in the \Windows directory before looking in the \Windows\System directory. Use **File Manager** to search all directories on the hard drive for multiple occurrences of the file in question. Rename the ones that are not in the \Windows\System directory with a .DIS extension (the .DIS extension will identify this as a file renamed for Disney Interactive purposes). Renaming the older files should not affect any other software.

Q.   Why does some of the animation seem to move unevenly? Why is the program locking up or running slowly?

A.   First, clean the CD and make sure that your system meets the minimum requirements. A system with a single-speed CD-ROM or a processor below the minimum requirement may not be able to play all the animation properly. If your system has 8 MB of RAM, it may not have enough free RAM available for optimal performance. The program will run faster and smoother when more RAM is available. Close any open programs including screen savers to free up RAM. If you use Windows 3.1x, your Swapfile setting may also affect the program's performance. You should have a minimum Permanent Swapfile of 12 MB. **Warning**: If you have not created a Swapfile before or if you have a compressed drive, please refer to your Windows user's manual. A system with an ISA bus video card may not be able to play the animations smoothly. Check your video card documentation to determine the type of video card you have. Install the latest video driver for your video card. Video drivers are constantly being upgraded for better performance. Contact your computer or video card manufacturer for the latest version of your video driver. Set the resolution of your video card to 640x480x256 colors. Refer to your hardware documentation for additional information.

Q.   Why will AutoPlay not work with Windows 95?

A.   Unfortunately, there are some CD-ROM drives that do not yet support the AutoPlay functions of Windows 95. Contact your CD-ROM manufacturer to see if they have updated drivers that would make your CD-ROM drive AutoPlay-compliant. If AutoPlay will not work, the performance of *The Walt Disney World Explorer* will not be affected.

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To temporarily disable AutoPlay, hold down the **SHIFT** key on the keyboard when inserting the CD-ROM in the CD-ROM drive.

Q.   The graphics display slowly on the screen. Why is this?

A.   *The Walt Disney World Explorer* was optimized for a video display of 640x480 and 256 colors. If you are experiencing problems and you find that your card is not configured for displaying 256 colors, check your Windows and video card documentation to determine how to change the display to 256 colors.

Q.   My audio isn't working. What should I do?

A.   If you are not getting sound from your speakers or headphones, check the following:
   1.   Verify that all cables are properly connected. *The Walt Disney World Explorer* should produce audio through your sound card. Make sure that the cables from your speakers or headphones are connected to your sound card, that the speakers have power, and that the volume is turned on.
   2.   Verify that your sound card is properly configured for Windows and the correct sound drivers are loaded. To test for sound, double-click on the "Sound" icon in your Windows Control Panel. Select a sound file, then press the "Test" button. You should hear a sound. If not, your sound card is not properly set up. Refer to your sound card user's manual for instructions on proper configuration and installation.

Q.   The audio sounds scratchy. What can be done to run the program with the proper sound?

A.   Check to make sure that the cable that connects your speakers to your computer is plugged into the correct jack. If you have a SoundBlaster or SoundBlaster compatible sound card and your speakers are powered (i.e. you need to plug them in to an electrical outlet), then you should plug the speakers into the "Line Out" jack on the sound card—not the "Speaker Out" jack. The "Speaker Out" jack is only for non-powered speakers. If you have the Vibra 16 sound card from Creative Labs, You will need to update your sound card driver to the latest available version of the driver. Please contact your computer system's manufacturer or Creative Labs for information on the Latest version of the sound card driver.

Q.   I'm getting an error message telling me that I'm out of memory. What should I do?

A.   If you are getting an "Out of Memory" message, the system crashes a lot, or performance is sluggish, chances are your memory resources are stretched to capacity. Try closing all other applications before starting this program. Also, verify that virtual memory is turned on (see your Windows User's Guide.)

Q.   I'm getting an error message "Win32s-Error, Initialization of the dynamic link Library failed, the process is terminating abnormally." What should I do?

A.   If you launch The Walt Disney World Explorer program a second time, this error will be produced. Press cancel and exit to Program Manager, exit Windows, restart Windows and you can launch *The Walt Disney World Explorer.*

Q.   I'm having trouble finding the Hidden Mickeys. What should I look for?

A.   You should be looking for small graphic overlays in the shape of Mickey's silhouette that are hidden on the last photo of the opening slide show within twenty-four different sites.